

ZIEGLER®
UNITED KINGDOM

Company Profile

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A Foreword from our Group CEO

I am delighted to extend a warm welcome to you as the Group CEO of Ziegler. It is with great pleasure that I introduce you to our world-class logistics solutions and share the essence of what makes Ziegler a leader in the industry.

At Ziegler, our vision is built on a single, powerful conviction: Logistics Beyond Limits. To us, this means that borders, complex regulations, and global distances shouldn't be barriers to your success; they should be the points where our expertise takes over.

We pride ourselves on being a multi-national group that has never lost its personal touch.

We understand that in a world of automated systems, the true value lies in a fresh perspective and a bespoke solution crafted specifically for your unique challenges.

As you explore this brochure, you will see a company in a state of constant, purposeful evolution. From our 500,000 sq. ft super-hub at London Gateway to our pioneering autonomous inventory robotics, we are always looking for new ways to invest in our future. We are dedicated to staying ahead of industry trends and embracing cutting-edge technologies to enhance our services.

We invite you to look beyond the standard and discover a partnership built on innovation, efficiency, and an unwavering commitment to moving your business forward.



Lee Marshall
Group CEO, Ziegler



A complete multimodal offer



Air Freight



Ocean Freight



Rail Freight



Road Freight



Logistics



Customs



E-Commerce

We are a multi-national company with a personal touch working to support your supply chain:

Bespoke services on a national and international scale

Priority given to your needs and requirements

Local proximity for daily support

Our speciality markets

Aerospace

Chemicals

Cosmetics

Events

Textile

Drinks & Food

Industry

Oil & Gas

FMCG

Healthcare

Automotive

Construction



Road freight solutions

A vast range of freight solutions

LCL, LTL and FTL

- Domestic routes (short and medium distance)
- International routes (long distance)

International Network

- Interlinked European network
- Freight plan with scheduled departures
- General cargo
- Special goods

4.5 millions shipments per year

Rail freight solutions

Door-to-door service through Europe and China

Intra-European Network

- Daily transport plan linking 30 terminals between European economic capitals
- Logistics management of all types of loading units
- Intermodal connections (road, river, ocean)
- Real-time visibility

Silk Road

- Weekly import and export departures
- Groupage, containers and full trains
- Reliable, environmentally friendly and fast
- Combined integrated pre- and post-carriage in China and Europe - “Door to Door”

Air freight solutions

A fast, controlled and secure solution

- Import and export for conventional freight
- Consolidation/hubs
- Dedicated charter flights
- Direct/transit flights
- From parcels to charter flights
- General cargo
- Special goods
- Departures and arrivals to and from all main airports around the world

185 countries with freight links in Europe
Over 750 destination airports
90,600 air shipments per year

Ocean freight solutions

Expertly handled shipments from collection to delivery

- LCL imports and exports
- FCL imports and exports
- Real-time tracking of FCL containers
- Consolidation
- Deconsolidation
- RORO, Project Cargo, Conventional
- NVOCC: Green Ocean Line

180,000 freight orders per year
210,000 TEU per year

Logistics solutions

Tailor-made supply-chain services

- Multi-business logistics services
- Storage, picking and packing orders
- Re-packaging, contract packaging, co-packing
- Loading and unloading containers
- E-logistics
- Cross-docking
- Logistics shuttle service
- Customs-controlled warehouses
- Dedicated logistics software (WMS)

53 dedicated multi-client platforms
Over 1 million sq ft of warehouses

Customs solutions

Customised customs support

Separate customs departments

- Temporary storage
- Customs-controlled warehousing
- Asset/liability improvement
- Merchandise exchange declarations
- Financial optimisation
- Consulting

600,000 declarations per year
Over 200 declarants

Entrust your supply chain to a specialist

- Advice, analysis and design of international combined transport solutions
- Advance booking of capacity in line with flow planning
- Implementation of intermodal synergies for cost reduction and time optimisation
- Securing goods with a minimum of load breaks and end-to-end tracking
- Selection of the most carbon-efficient means and routes

- Centralised management (3PL) of your transport flows and customs operations
- Single point of contact and expert team for your markets in charge of the processes dedicated to your operations
- Selection and management of transport modes that combine economic optimisation and respect for the environment
- Integrated information systems for end-to-end visibility and proactive tracking of flows to the end consumer
- Performance analysis and continuous improvement

Our commitment to you



Innovative and environmentally-friendly solutions



Operational excellence



Long-term partnerships



Latest IT technologies

The History of Ziegler UK

2009
- Ziegler UK established
- Branches opened: Felixstowe, Portsmouth, Durham, Birmingham, Heathrow

2010
- Branches opened: Manchester, West Thurrock

2014
- Branch opened: Leeds

2015
- Branch opened: Northampton
- Acquisition: Phoenix Freight

2016
- Branch opened: Newport

2018
- Acquisition: Lorrford Eurospan

2020
- Branch opened: Peterborough
- Launch of Customs division
- Head Office relocation to London Gateway

2022
- Acquisition of Comac Freight

2023
- Branches opened: Southampton, Glasgow

2024
- Head Office relocation to 500,000 sq ft super-hub
- Launch of Pharma division at Ziegler Northampton
- Acquisition of ICT Express

Ziegler UK today



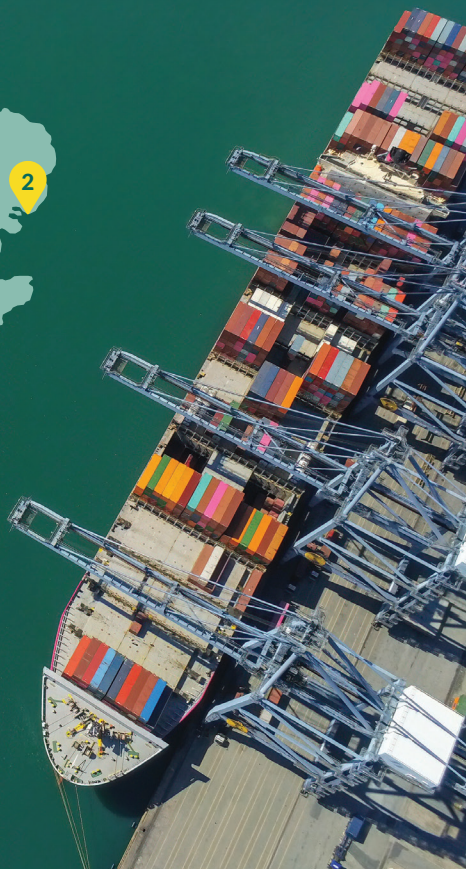
1. London Gateway (HQ)
2. Felixstowe
3. Heathrow
4. Portsmouth
5. Southampton
6. Newport
7. Northampton
8. Birmingham
9. Manchester
10. Leeds
11. Durham
12. Glasgow

1700+
EXPERTS
GLOBALLY

95
OFFICES
WORLDWIDE

195
COUNTRIES
COVERAGE

OFFICES IN
15
COUNTRIES



Introducing our super-hub at London Gateway



In a strategic move to reshape the landscape of our multimodal freight logistics, in 2024, we expanded into a massive, circa 500,000 square foot super hub at DP World's London Gateway Logistics Park. It was a bold step with intent to elevate Ziegler and position us as a major player in the UK's freight transportation and logistics industry, leveraging our strategic location and a steadfast commitment to innovation.

The London Gateway placement is grounded in the advantages of a prime roadside location, strategically situated for optimal freight operations. A mere 11 miles from the M25 and 3 miles from the A13, we benefit from direct access to the UK's major road networks, facilitating swift and efficient transportation of goods nationwide. This strategic proximity ensures that our customers benefit from our ability to deliver with speed and precision.

The location's close proximity to key transportation hubs, as part of DP World's extensive network, provides an additional advantage. Our strong relations with the port and DP World position us uniquely to coordinate road, air, and ocean freight movements with the efficiency demanded by the industry.

Beyond location, Ziegler is committed to excellence through cutting-edge technology and top-tier services. The move brings about state-of-the-art freight transportation and logistics solutions designed to redefine supply chain services. An advanced inventory management system will offer real-time visibility into inventory levels, enabling our clients



to optimise operations, eliminate disruptions, and ensure a seamless flow of goods. Efficiency remains central to our approach, with an optimised loading dock ensuring smooth and swift transfers of goods, minimising delays, and maximising throughput. At the core of these operations is a dedicated team of experienced professionals, focused on delivering exceptional customer service and support throughout the shipment journey, be it by road, air, or ocean.

In a nod to the increasing importance of sustainability, our facility at London Gateway prioritises eco-friendly practices and energy-efficient systems. This commitment underscores our mission to reduce our carbon footprint and contribute to a greener future, making sustainability an integral part of our supply chain strategy.

This milestone development signals a new era for multimodal freight logistics. Whether you're a business seeking to optimise your supply chains, reduce costs, or contribute towards sustainability, you can benefit from our innovative solutions. The move is not just a step forward for Ziegler; it is a leap into the future, promising enhanced excellence in supply chain management.

Breaking Down the Numbers

365,000 sq ft warehouse space

60,000 sq ft office space

24,000 sq ft value-added-services mezzanine

55,000 pallet racking spaces

24/7 manned site with security access gates

3 levels of logistics offices housing all logistics and transport teams

37 docking bays



Transform Your Importation Cashflow:
The Power of Ziegler:SMART & Freeport Status

Navigating the challenges of international business, especially with European Union clients, presents various obstacles for many enterprises. Attracting EU clients is a complex task, often hindered by supply chain disruptions and the need to improve transit times. Ziegler introduces a ground-breaking solution to tackle these challenges head-on—Ziegler:SMART. This revolutionary customs solution aims to transform supply chain dynamics, offering tools and solutions to attract EU clients, optimize supply chains, enhance business flows into the EU, and streamline transit times, ultimately revolutionizing supply chain cash flow.

Ziegler:SMART eliminates the need for VAT and clearance on import, providing a hassle-free importation process. The solution facilitates businesses in becoming authorized loading points, bypassing customs points and saving valuable time and money. Whether handling export declarations on behalf of suppliers or employing stringent security measures to ensure compliance with import regulations, Ziegler:SMART ensures a seamless flow of goods in and out of Europe.





Streamlined Processes

Ziegler:SMART integrates supply chain management elements into an efficient system through innovative solutions and technology. Utilising advanced logistics software, real-time tracking, and intelligent data analytics, it optimizes the flow of goods, minimises delays, and reduces operational complexities. Automation and digitization enhance visibility, transparency, and communication across the supply chain, improving efficiency, accelerating order fulfilment, and leading to cost savings.

Managed By Us, Simpler For You

Ziegler:SMART streamlines documentation procedures, staying up-to-date with regulations, reducing administrative burdens, and providing efficient customs clearance services. This comprehensive solution is available for all Incoterms, eliminating the complexity of navigating customs procedures and allowing businesses to focus on core operations.

Available For All Incoterms

By providing our customs and importation solution for all Incoterms, you can confidently engage in EU trade regardless of the specific terms agreed upon in your contracts. This eliminates the burden of navigating complex customs procedures and regulations, allowing you to focus on your core operations while leaving the intricacies of customs compliance to experts. This comprehensive service not only saves time and effort but also mitigates the risk of delays, penalties, and unforeseen complications associated with international shipments.



Reduced Red Tape

With expertise in international trade regulations, customs requirements, and documentation procedures, Ziegler:SMART helps businesses navigate the complex landscape of rules and regulations. Proactive compliance protocols and advanced software systems ensure accurate documentation, proper classification of goods, and timely submission of required information, minimizing the risk of non-compliance penalties and delays.

Transit Time Reduction

Ziegler:SMART limits stops and delays through direct routes, intermodal transportation options, and consolidation strategies. Real-time tracking systems and customs expertise expedite clearance processes, allowing businesses to take immediate action to keep transit times to a minimum.

Already garnering interest from a growing list of prospective customers, Ziegler:SMART promises significant time and cost savings for businesses engaged in international trade. This revolutionary solution is poised to reshape the landscape of supply chain operations, providing a streamlined and efficient approach for businesses dealing with European Union clients.

Want to know more? Email sales.enquiries@zieglergroup.com for more information

Partnering with a Premier League football club and the opportunity it brings

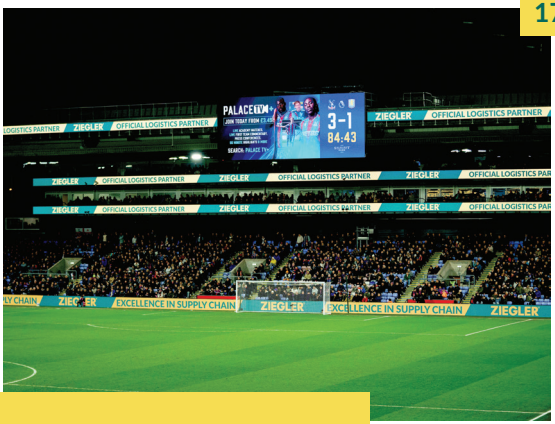
In 2023, Ziegler announced what has become a thrilling intersection of football and logistics. Ziegler became the Official Logistics Partner of Crystal Palace FC in an exciting three-year deal. This collaboration unlocks a fresh wave of opportunities, focusing on advertising and hospitality experiences, all while reinforcing our aspiration to strengthen the Ziegler brand as a global logistics leader.

The significance of partnering with a top-tier Premier League club like Crystal Palace cannot be overstated. As an elite club in English football, they stand as a beacon in the sport, drawing attention from fans and businesses globally. This alignment mirrors Ziegler's core values and a commitment to continual growth, epitomising excellence, ambition, and precision. Through this partnership, we send a clear message to the industry and clients alike, emphasising our dedication to delivering world-class logistics services on a global scale.

A pivotal aspect of this collaboration is the enhanced visibility it grants us on a global stage. With the Premier League boasting an international fan base spanning continents, it provides an ideal platform for us to amplify our brand recognition. The Ziegler logo takes centre stage through stand



and pitch side LED displays, as well as over 100 stadium screens. This visibility extends beyond the stadium, with branding featured across various digital and offline marketing channels, ensuring exposure to millions of fans during matches, both in the UK and key international markets, solidifying our commitment to delivering excellence to a global audience.



The partnership also opens doors to exciting hospitality experiences for our valued clients. Tailored matchday hospitality packages offer a unique opportunity for our clients to savour the thrill of live Premier League football in style. From corporate boxes, to delicious pre-match meals cooked by executive chefs and exclusive money-can't-buy experiences; we appreciate the importance of long-term relationships and like to use this opportunity to reward the loyalty and trust each and every one of our clients puts in us.

Furthermore, we gain the privilege to host events at Selhurst Park, utilising the club's facilities for corporate functions, seminars, and meetings. These curated events provide a distinctive blend of business networking and football excitement, fostering relationships and creating new opportunities on a global scale.

Our enthusiasm certainly hasn't wavered since we embarked on this exciting new journey enthusiastic. For Ziegler, it represents an excellent opportunity to showcase our commitment to excellence and enables us to put the Ziegler name firmly on the logistics map. For Crystal Palace, it means having the support of a world-class logistics partner to unlock new opportunities within their community of loyal fans and fellow partners.



As this partnership has continued to unfold, we have had exciting developments both on match days and behind the scenes. Whether you're a football enthusiast, a logistics professional, or someone seeking a unique blend of sports and business, this collaboration promises an unparalleled experience.

Enhancing Your Supply Chain with Value Added Services

Providing an all-encompassing solution for businesses seeking more than just storage space. Ziegler UK utilises a dedicated 24,000 sq ft mezzanine to handle complex requirements with accuracy and care. These services empower businesses to optimise supply chains, reduce errors, and enhance brand presence through customised handling.

Pick & Pack:

This meticulous process involves selecting specific items from bulk inventory to meet individual order requirements. By optimising package sizes and reducing errors, this service improves cost-effectiveness and ensures high order accuracy.

E-Commerce Operations:

Workflows provide fast turnaround times and real-time stock visibility across multiple digital sales channels. The service includes efficient returns management and customised branding to build customer trust and loyalty.

B2B Services:

B2B capabilities focus on industrial-scale efficiency, including bulk order handling, cross-docking, and just-in-time delivery. These operations utilise seamless EDI integration to automate communications and ensure smooth supply chain coordination.

B2C Services:

Direct-to-consumer services prioritise the customer experience through gift wrapping, personalisation, and reliable individual order fulfilment. To protect brand reputation, Ziegler provides comprehensive customer service support to handle enquiries and ensure reliable delivery.



Specialised Solutions for Out of Gauge Cargo



Moving cargo that exceeds standard dimensions requires more than just transportation; it demands precision engineering and specialised logistical strategies. Ziegler UK provides tailored solutions for Out of Gauge (OOG) shipments, such as large plant machinery and mechanical components, that cannot be accommodated by standard containers. By leveraging years of experience and specialised resources, we ensure that complex, oversized assets are moved safely across international borders while maintaining strict project timelines.



We manage complex international routes by orchestrating all aspects of compliance, certification, and border control. Our team facilitates the entire importation process, including raising necessary transit documents to ensure smooth customs clearance under dedicated management oversight.



To safely transport heavy machinery, we utilise a specialised fleet, including heavy-duty cranes, flatbed trailers, and custom containers. Every movement follows specialist Standard Operating Procedures (SOPs) and meticulous securing to mitigate operational risks and protect high-value freight.

Our industrial expertise enables us to reduce machinery lead times, often from two weeks to just five days, while maintaining high on-time delivery rates. Clients benefit from end-to-end visibility and scalable shipping options that adapt to peak industrial periods and evolving market demands.

A Leap into the Future of Inventory Management

Ziegler has achieved a major milestone in warehouse innovation by integrating an autonomous inventory robot at our head office facility. This project recently won a prestigious award from Robotics and Automation, in partnership with Dexory, recognising our commitment to cutting-edge logistics.

ROBOTICS & AUTOMATION AWARDS 2026
WINNER

In a facility managing 55,000 pallet locations, even a small error rate can cause major disruptions. This collaboration allows us to eliminate discrepancies and enhance visibility before operational issues have the chance to escalate.

By deploying Dexory's autonomous technology, we have replaced slow manual cycle counts with real-time, AI-powered insights. The robot identifies errors like misapplied labels or incorrect scans instantly, ensuring accuracy without requiring any operational shutdowns.



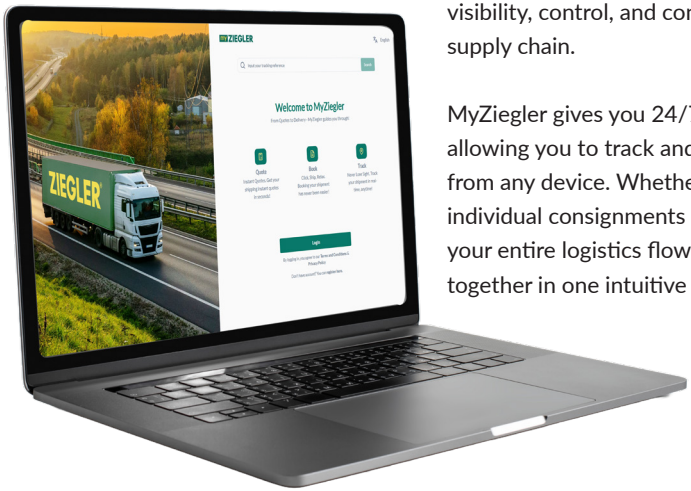
While traditional stock takes once required four days of intensive labor, this system operates continuously and efficiently. After evaluating various alternatives, we found this partnership offered the perfect balance of scalability and speed for our high-volume environment.

The results have been transformative, helping us resolve longstanding stock anomalies and improve overall accountability. These data-driven insights also support better personnel training and ensure more rigorous adherence to our core warehouse processes.

Moving forward, we plan to use this technology to provide customer self-service visibility and optimized warehouse layouts. This award-winning integration reinforces Ziegler's position as a leader in delivering smarter, more transparent warehousing solutions.

Manage your Shipments More Effectively than ever before with MY:Ziegler

At Ziegler, we believe in putting the power of logistics directly into our customers' hands. That's why we've developed MyZiegler—a powerful, all-in-one digital platform designed to provide complete visibility, control, and convenience across your global supply chain.



MyZiegler gives you 24/7 access to your shipments, allowing you to track and manage deliveries in real-time from any device. Whether you're looking to monitor individual consignments or gain a broader overview of your entire logistics flow, MyZiegler brings everything together in one intuitive dashboard.

From bookings to tracking, document downloads to messaging—MyZiegler streamlines communication and reduces time-consuming admin. Create and manage shipments, download essential documents like CMRs and invoices, and receive proactive updates on status changes, all within a few clicks.

Key features include:

- Real-time shipment tracking with interactive maps
- Document centre for fast access to transport paperwork
- Seamless booking requests for air, ocean, and road transport
- Direct communication with your Ziegler representative



Whether you're managing freight for a single location or coordinating complex movements across continents, MyZiegler offers the visibility and transparency today's supply chains demand.

Secure, user-friendly, and fully integrated with Ziegler's global logistics network, MyZiegler is your digital gateway to faster, smarter freight management.

Reach out to a Ziegler sales representative today for more information on MY:Ziegler

WDA licensed controlled temperature storage



Ziegler's Northampton branch has achieved a significant milestone by obtaining a Wholesale Distribution Authorization (WDA) license from the Medicines and Healthcare products Regulatory Agency (MHRA).

This achievement enables the activation of dedicated temperature-controlled ambient and controlled chilled storage, accommodating up to 600 pallets. As a Good Distribution Practice (GDP) regulated facility, our Northampton branch benefits from access to 265 temperature-controlled vans and 9 depots nationwide. This strategic positioning facilitates the provision of highly efficient next-day groupage services. Notably, this facility stands out as the only WDA license holder to be able to boast a full UK network, further reinforcing our commitment to delivering exceptional logistics solutions in strict adherence to regulatory standards, particularly in the critical healthcare and pharmaceutical sectors.

- GDP trained staff
- State-of-the-art security
- 88kVA Generator
- Dual Temperature mapping
- Bulk storage
- Pick & pack



Our accreditations for excellence in supply chain

ISO 9001:2015

SQAS Assessed Company

MHRA Wholesale Distributor Authorisation

A future-focused group

SUSTAINABILITY

Green buildings and warehouses
Using new energy sources
Reducing CO2 emissions

TECHNOLOGY

Digitalisation and robotisation
Business intelligence and data-analytics
Artificial intelligence

TEAM

Modern working environment
Growing employee skills
Apprenticeship opportunities

INNOVATION

My Ziegler
Ziegler:SMART
Special request by Ziegler



ZIEGLER®

Logistics beyond limits

www.zieglergroup.com

sales.enquiries@zieglergroup.com